

# STAFF PROFILE

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## John Welsh

Qualifications: NIBA College of Insurance & Risk Professionals – Advanced Diploma of Financial Services

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## John's Experience

John has over 25 years of claims management experience within the General Insurance industry and has also worked for Self Insurers & Claims Management Agencies. John has extensive experience within a large range of both personal & commercial lines insurance products and also a high level of expertise in the area of insurance recoveries.

John is our Claims Supervisor and is responsible for the management of all personal & commercial property claims for a range of clients including manufacturing, retail, transport, sports, automotive, property owners and hospitality. John is committed to ensure that all clients receive a proactive and responsive service and are kept updated with the progress of the claim. He has developed an effective working relationship with the insurers to ensure our clients receive a prompt and satisfactory settlement.

John also provides a *claim management service* where the client's claim is below the insurance deductible. The service includes the assessment of client repair costs and third party costs to determine they are fair and reasonable and recovery actions whereby there is an at fault third party. John has a number of contacts within the industry which includes: Loss Adjustors, Automotive Engineers, Repairers, Suppliers, Solicitors, Investigators and Debt Recovery Agents.